

**MOH AUDIT ACHIEVEMENTS FOR CLINICAL PERFORMANCE INDICATOR
(CLISQI) AND HOSPITAL PERFORMANCE INDICATOR FOR ACCOUNTABILITY
(HPIA) JAN – DIS 2025**

Indicator	KPI (CLISQI)	Standard	Achievement	MOH Audit Achievements
DERMATOLOGY (Medical Based) Indicator 1	Percentage of new Psoriasis patients assessed for quality of life within ($\leq$) 6 months of follow up under Dermatology Outpatient Clinic	$\geq 90\%$	99.58%	Great Achievement
GERIATRIC (Medical Based) Indicator 1	Percentage of patients with waiting time of ≤ 90 minutes to see the healthcare worker at Geriatric Outpatient Clinic (Only one registration area involved)	$\geq 90\%$	100%	Great Achievement
INFECTIOUS DISEASE (Medical Based) Indicator 2	Percentage of inpatients started on carbapenam* in the Infectious Disease discipline who have a documented review within ($\leq$) 72 hours of initiation	$\geq 85\%$	100%	Great Achievement
NEUROLOGY (Medical Based) Indicator 2	Percentage of Acute Ischaemic Stroke (AIS) inpatients obtained Neurology consultation within ($\leq$) 24 hours of referral	$\geq 85\%$	100%	Great Achievement
PALLIATIVE MEDICINE (Medical Based) Indicator 1	Percentage of inpatients with severe cancer pain on initial encounter whose pain had been significantly reduced within ($\leq$) 24 hours of therapy	$\geq 80\%$	100%	Great Achievement
PSYCHIATRY (Medical Based) Indicator 2	Percentage of new patients reviewed by psychiatrist within ($\leq$) 30 days at Psychiatry Outpatient Clinic	$\geq 90\%$	100%	Great Achievement

COLORECTAL SURGERY (Surgical Based) Indicator 1	Percentage of patients with waiting time of ≤ 6 weeks for Colorectal Cancer surgery	$\geq 90\%$	100%	Great Achievement
OTORHINOLARYNGOLOGY (Surgical Based) Indicator 1	Percentage of ears with hearing improvement 3 months post myringoplasty	$\geq 70\%$	100%	Great Achievement
PLASTIC & RECONSTRUCTIVE SURGERY (Surgical Based) Indicator 1	Percentage of cleft lip and/or palate patient completed primary cleft lip and/or palate repair by 24 months of age	$\geq 80\%$	100%	Great Achievement
UPPER GASTROINTESTINAL SURGERY (Surgical Based) Indicator 2	Percentage of patients with Gastric Adenocarcinoma who underwent curative surgical resection (RO) where ≥ 15 lymph nodes are resected and pathologically examined	$\geq 90\%$	100%	Great Achievement
UROLOGY (Surgical Based) Indicator 3	Percentage of safe transurethral resection of the prostate (TURP)	$\geq 90\%$	100%	Great Achievement

**AMONG THE LIST OF HOSPITAL PERFORMANCE INDICATOR FOR
ACCOUNTABILITY (HPIA) THAT ARE MONITORED IN
HOSPITAL QUEEN ELIZABETH**

NO	HPIA	STANDARD	ACHIEVEMENT JAN – DIS 2025	REMARKS
1	% Performance of Patient Safety Incident Reporting and Learning System and Root Cause Analysis and Action Plan (RCA2) for Actual Patient Safety Incidents Resulting in Severe or Death Outcome in the corresponding year	≥ 70 %	100	ACHIEVED
2	% of fire drill that has been carried out by the hospital in the corresponding year	100%	100%	ACHIEVED
3	% of workplace inspection performed quarterly in the corresponding year	100%	100%	ACHIEVED
4	% of bills payment within 14 days	≥ 99%	100%	ACHIEVED
5	% of assets in the hospital that were registered within 14 days	100%	100%	ACHIEVED
6	% Keputusan Lembaga Perubatan Selesai Bersidang dalam Tempoh Masa yang Ditetapkan	≥75%	100%	ACHIEVED